

## NHS HEALTH CHECKS

### I've heard that QRisk2 isn't working properly – what shall I do?

As a commissioner of the local NHS Health Checks programme, Public Health Dorset wishes to highlight a problem that appears to have occurred with the QRisk2 calculator embedded in SystmOne. This is a problem that has been identified nationally, and you may have picked up on a number of stories in the national press. If you are a SystmOne user, please refrain from using the QRisk2 calculator in the new NHS Health Check template until such time as the system provider notifies you of the problem having been rectified. The remainder of the template can still be filled out as normal, and should you wish, you can still use the QRisk2 calculator online, which has been unaffected by the problems: <http://www.qrisk.org.uk/>

### My GP practice works on EMIS, when do we get a new Health Checks template?

We have worked with Dorset CCG to develop a template for EMIS, however we are awaiting the arrival of a 'resource publisher' that will enable practices to access this and other standard templates. EMIS have told us that this become available in June 2016. In the meantime, please continue to use the Excel spreadsheet.

### NHS Health Checks seemed to have stopped happening in my area. What is happening?

Public Health Dorset re-commissioned the delivery of core NHS Health Checks (those emanating from a formal invitation) from 1 April 2016. New contracts were issued in relation to each locality across Bournemouth, Dorset and Poole as set out below:

Where GP Federations won contracts, invitations are being sent out and the core NHS Health Checks are being delivered. Where Boots UK Ltd won contracts, the GP practices in those localities have ceased inviting patients for their core NHS Health Check. The effect of this is that core NHS Health Checks are not currently being delivered in these areas. Public Health Dorset are currently working with providers to resolve the situation, so that invitations will once again be sent out to people who are eligible to receive a NHS Health Check. We will update the website and notify stakeholders once this has been resolved.

|                       |  |
|-----------------------|--|
| North Dorset          | Boots UK Ltd                               |
| West Dorset           | Mid and West Dorset Locality Collaborative |
| Mid Dorset            | Mid and West Dorset Locality Collaborative |
| Weymouth and Portland | Two Harbours Healthcare Ltd                |
| Christchurch          | Coastal Health GP Services                 |
| Purbeck               | Boots UK Ltd                               |
| East Dorset           | Castleman Healthcare                       |
| Poole North           | Castleman Healthcare                       |
| Poole Central         | Boots UK Ltd                               |
| Poole Bay             | Boots UK Ltd                               |

|                     |              |
|---------------------|--------------|
| Bournemouth North   | Boots UK Ltd |
| Bournemouth Central | Boots UK Ltd |
| Bournemouth East    | Boots UK Ltd |

**Boots UK Ltd have won the contract to deliver core NHS Health Checks in our area. Once the service is up and running, how will we (GP Practice) receive information about our patients' health check from Boots?**

Boots use an electronic system called Pharmoutcomes. Pharmoutcomes will send an individual's health check data to their GP practice via the practice nhs.net account. Where practices don't have an nhs.net account set up – information will be sent hard-copy.