

Pan-Dorset Drug & Alcohol Service Commissioners Privacy Notice

Local councils and drug and alcohol treatment agencies work together in partnership to provide drug and alcohol services across Dorset. If you receive drug and alcohol services in the Dorset area, including Bournemouth and Poole, personal information will be held about you on a Dorset-wide case management system. Any treatment provider will be able to see if you are receiving, or have received, drug and alcohol services in Dorset if it is appropriate for them to do so. We will also use your information for research and service planning purposes. Anonymised data is used by local authorities for research & service planning purposes.

Your personal information will be used, processed and shared lawfully, so we can provide the necessary drug and alcohol services to you, so we can protect your, and others interests and so we can adequately manage the treatment system and services. The lawful basis for processing your personal data will take place under the General Data Protection Regulation specific purpose of Vital Interests or Public Task. Any processing of special category (sensitive) information is necessary for the provision of health and social care treatment and for protecting public health. The legislation that allows us to hold and use your information includes the Data Protection Act 2018, Health & Social Care Act 2012, the Care Act 2014, the NHS Act 2006, and the Children Act 2004. We also take into account the Caldicott Principles.

In some circumstances your information may be shared with other agencies. We have agreements in place to make sure these organisations comply with Data Protection legislation. These other agencies could include Social Care Services, Housing Services, your GP, Hospitals and Criminal Justice Services (this may include police, courts, prison, probation) and others as required. On some occasions, we have a legal duty to provide personal information to other organisations. Some examples of these circumstances are protecting children, preventing serious harm to you or to other people, or the detection or prevention of crime.

Personal information we hold about you will be held safely and securely. We will hold your personal information in the case management system for 8 years after you leave and then we will delete it. You can ask to see the personal information we hold about you. If you think any of the information we hold is factually wrong, out of date or missing, you can ask us to change our records. If you want to know more about this or think that the information we hold about you is inaccurate, please speak to your key worker or care co-ordinator.

If you have a concern about how we are using your information, we would ask you to contact us in the first instance using the addresses below:

Bournemouth Drug & Alcohol Commissioner
Bournemouth Borough Council
Town Hall
Bournemouth
BH2 6DY

Dorset & Poole Drug & Alcohol Commissioner
Public Health Dorset (Dorset County Council)
Princes House
Princes Street
DorchesterDT1 1TP

Further information and details of how to request to see the information we hold about you can be found at:-

Bournemouth Borough Council - <https://www.bournemouth.gov.uk/Privacy/PrivacyStatement.aspx>

Borough of Poole - <https://www.poole.gov.uk/about-poolegovuk/privacy-notice/>

Dorset County Council - <https://www.dorsetforyou.gov.uk/your-council/about-your-council/data-protection.aspx>

Our Data Protection Officers are:

Bournemouth & Poole - Vivien Bateman email: information.governance@bournemouth.gov.uk

Dorset – Gary McCann – email: data.protection@dorsetcc.gov.uk

For Drug & Alcohol Services:

Addaction Drug & Alcohol Services - <https://www.addaction.org.uk/privacy-notice>

AWP Drug & Alcohol Services - <http://www.awp.nhs.uk/media/921401/service-user-fair-processing-notice.pdf>

EDAS Drug & Alcohol Services - <https://www.edasuk.org/footer-links/privacy>

REACH Drug & Alcohol Services - <https://www.edp.org.uk/privacy-notice/>

For further information about Information Rights Legislation, please contact the Information Commissioner's Office at www.ico.org.uk or by telephone 0303 123 1113