

PharmOutcomes Reporting - Community Smoking Cessation Service

Introduction:

The following guidance is intended to help Stop Smoking Practitioners using PharmOutcomes to record outcomes from the Public Health Dorset Stop Smoking service. Lost to follow up rates in Dorset are high meaning that providers may not be receiving payments when smokers quit. This guidance offers advice on the correct PharmOutcomes templates to use when recording outcomes.

Background:

Clients are referred to providers by LiveWell Dorset or advised to approach pharmacies directly to access the smoking cessation service. The service, led by a Stop Smoking Practitioner, is based on the NCSCT Standard Treatment Programme.

Public Health Dorset report to NHS Digital on clients registering for the service and outcomes four weeks after their agreed quit date.

Reporting options four weeks after the agreed quit date include:

- Quit – CO verified
- Quit – self-verified
- Not quit
- Lost to follow up

If no results are reported the attempt is considered "Lost to follow up." Providers get paid for both verified and non-verified quit outcomes, which covers more than half of the total reimbursement.

For detailed reimbursement rates, check the Public Health Dorset site [HERE](#)

The following possible issues have been identified:

Clarification of 'Quit Date'

- When a client starts the NCSCT Standard Treatment Programme they are asked to set a date to quit smoking. This date may be up to **two weeks after the first meeting with the Stop Smoking practitioner**. This is to allow a client to become familiar with the use of NRT, benefit from any behavioural support offered and prepare for their quit attempt.
- As a result, the quit date is **up to two weeks** from a client signing up for the service.
- Providers should be reporting outcomes **four weeks after the quit date** and not necessarily four weeks from a client signing up for the service.

Correct PharmOutcomes template for reporting outcomes

Providers using PharmOutcomes use three stage templates for reporting activity:

- Smoking Cessation 2016 Stage 1 – Recruitment and Pre-assessment
- Smoking Cessation 2016 Stage 2A – Quit programme start and weekly supply
- Smoking Cessation 2016 Stage 3 – Quit programme 4 week evaluation

Stage 3 template (*Quit programme 4 week evaluation*) should be used to record outcomes **four weeks after the agreed quit date** which may be up to six weeks from a client signing up for the service. It is the submission of this template which triggers a successful quit payment to providers.

Stage 2A template (*Quit programme start and weekly supply*) should **not be used** to report quit outcomes and should be used to record consultations between starting the programme and/or the issue of NRT or pharmacotherapies.

Please contact peter.thorpe@dorsetcouncil.gov.uk if you have any further questions on reporting activities or outcomes.